Davenport University’s Corporate Services division is pleased to continue its partnership with Cascade Engineering University to provide training seminars to business professionals in West Michigan. Sign up for these interactive skill-based learning opportunities today and take advantage of the experience and best practices of two leading business organizations.

**2006 Schedule**

**Conflict Resolution – $199 per person**
This session will help employees learn how to harness conflict and make it constructive rather than destructive. This 8-hour session meets two consecutive days; four hours each day.

February 15 and 16 • 1:00pm to 5:00pm
May 9 and 10 • 8:00am to 12:00pm
August 8 and 9 • 1:00pm to 5:00pm
November 14 and 15 • 8:00am to 12:00pm

**How to Teach a New Job – $199 per person**
Learners will gain a better understanding of the importance of communicating effectively when teaching a job or skill to someone else. This 8-hour session meets two consecutive days; four hours each day.

February 9 and 10 • 8:00am to 12:00pm
August 15 and 16 • 8:00am to 12:00pm
November 14 and 15 • 1:00pm to 5:00pm

**Team Problem Solving – $199 per person**
This session looks at a systemic way of solving problems as teams. Learning will look at the basic problem solving model of Symptom-Cause-Remedy and learn tools that are used during each step of the process. This 6-hour session meets two consecutive days; three hours each day.

February 1 and 2 • 1:00pm to 4:00pm
May 2 and 3 • 1:00pm to 4:00pm
August 1 and 2 • 8:00am to 11:00am
November 1 and 2 • 1:00pm to 4:00pm

**Violence Awareness – $99 per person**
Participants in this 2-hour session will learn to understand and handle situations involving workplace violence, explore different situations that involve workplace violence and identify warning signs.

March 28 • 7:00am to 9:00am
June 13 • 1:00pm to 3:00pm
September 7 • 7:00am to 9:00am
December 5 • 1:00pm to 3:00pm

**Presentation Skills – $199 per person**
This interactive session will help learners deliver a clean, understandable message successfully. This 8-hour session meets two consecutive days; four hours each day.

May 9 and 10 • 1:00pm to 5:00pm
November 7 and 8 • 1:00pm to 5:00pm

*Presentation Skills has been approved for 7.5 PDUs by the Project Management Institute (PMI®).*

Call 866-840-0005 for more information or to register.