Frequently Asked Questions about Cable TV

Here are answers for some of the most frequently asked questions about Davenport University’s Cable TV. If you have other questions you can always contact the Front Desk or email housing@davenport.edu.

What do I need to receive Cable TV?

A cable-ready TV. Most televisions purchased within the last 7 years are already cable ready. If your TV is not cable ready, you will need a cable-ready DVD player. A coaxial cable to connect your TV to the Cable TV Outlet. Coaxial cables may be purchased at most local retailers.

How do I hook up my TV or DVD player?

Simply connect your coaxial cable from the connector on the back of your cable ready TV, to the cable TV wall outlet. Coaxial cable outlets are located in the common room of each suite.

If you have a DVD player, connect your coaxial cable from the cable wall outlet to the Input Jack on your DVD player. Connect the Output Jack from your DVD player to the Input Jack on your TV.

How do I set my TV / DVD to receive cable?

Using your TV / DVD remote, select "set-up" or "menu" to prompt an on-screen display. Set your TV / DVD input to CATV, CABLE, STD, not antenna.

How do I auto-program my TV / DVD to see all of the channels?

Often an auto-program process is necessary the first time you connect your TV/DVD to a new video signal, when plugging the TV power back in when returning from break, or after a power outage. Confirm that your TV/DVD is set to receive cable (see above).

Use your remote control to access the on-screen setup menu.

Find the auto-program or channel setup function and initiate the setup. You should then see the channel number indicator on your screen advance as your TV/DVD searches for channel signals. The process will complete in a minute or two.

I lost the remote control to my TV / DVD and am having problems programming it.

Some TVs / DVDs require the original remote control to access the on-screen programming features. If this is the case, and you cannot access the on-screen programming features with a universal remote control, then you will need to consult your owner's manual and/or call the manufacturer to order a replacement remote control.

Some of my channels are fuzzy or I am getting no signal at all.

If you have followed the hook-up instructions and your channels are still fuzzy, make sure that your coaxial cable is connected securely and that it is of good quality. Borrow a neighbor's cable and connect it to your set to see if the picture improves. Also try removing any other connections going to and from the TV (game console, etc), and running the cable straight from the TV to the wall jack. If you are still experiencing problems please contact your front desk.