

Be Ready to Make a Difference in Patient Care

Certified Clinical Medical Assistant (CCMA)

Develop patient care and administrative skills and earn your Certified Clinical Medical Assistant (CCMA) credential.

Certified Clinical Medical Assistants (CCMAs) are multi-skilled allied healthcare professionals. CCMAs work across the domain of healthcare facilities to aid inpatient treatments and clinical operations, supporting the work of doctors and other health care professionals. Demand for individuals with the highest professional standards continues to grow.

If you are looking to get ahead in the medical assisting world, certification is a step in the right direction. Our 15-week, online program consists of two (2) courses that will prepare you to take the Certified Clinical Medical Assistant (CCMA) exam through the National Healthcareer Association (NHA).

After completing this program, you will be able to:

- Provide responsible communication in a healthcare setting
- Comply with HIPAA/HITECH, OSHA, CMS and other healthcare regulations and laws
- Comprehend the use of Diagnosis and Procedure codes and employ Electronic Health Records
- Gain an understanding of laboratory and specimen collection, cardiopulmonary testing, pharmacology and medication administration
- Record vital signs, take medical histories and prepare patients and rooms for examinations

To learn more, visit or call:

davenport.edu/health | (616) 233-2589

Courses

Course 1: Clinical Patient Care (3 credits)

Learn procedures of ambulatory care practices, obtaining accurate clinical and historical patient data, and patient education and safety. Students gain skills in medical office procedures and minor office surgeries, assigning diagnostic and procedural codes, and the application of sterile technique. Body mechanics, patient assessment, electrocardiography, and drug administration will be reviewed.

Course 2: Clinical Laboratory Procedures (3 credits)

Gain an understanding of basic laboratory procedures. Emphasis will be placed on patient instruction, specimen collection, specimen processing, and documenting. Learn standard precautions, legal and ethical considerations, and OSHA standards for venipuncture, capillary punctures, specimen handling, and equipment usage.

Quick Facts

- Courses are offered in a instructor-led, online format
- Students complete 2 courses over 15-weeks
- Courses are 100% on-demand/online
- All books are included
- CCMA Exam voucher included
- Fall, winter, and spring start dates available

This program is eligible for 6 credit toward a bachelor's degree at Davenport University (MEDA255-Clinical Laboratory Procedures, MEDA254-Clinical Laboratory Preparation).

Cost

Program fee is \$2,495

Training materials and books included.

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