

Competency Courses

Select a course for more information.

Get your manager's approval before you register.

At registration, use this discount code for 20% off. **DUPerks**

Adaptability

Level One

Level Two

Level Three

On-Demand

Change Management Foundations

PM Skills: Tailoring and Adaptability

PM Skills: Change Management

Live Facilitator

Power Skills: Adaptive Thinking

Power Skills: Change Agility

The SLII® Experience (Situational Leadership)

Analysis

Level One

Level Two

Level Three

On-Demand

Intro to Data Analysis

Tools of Data Analysis

Data Analysis for Org. Performance

Intro to Business Analysis

Live Facilitator

Data Analytics for Managers

Data Analytics for Managers

Change Management

Level One

Level Two

Level Three

On-Demand

Change Management Foundations

PM skills: Change Management
Change Management Professional

Leading and Managing Change

Live Facilitator

Certificate of Management

Leading People Through Change®

Communication

Level One

Level Two

Level Three

On-Demand

Effective Business Writing

Effective Presentations

Handling Difficult Conversations

Communicating Collaboratively

Effective Public Speaking

Live Facilitator

Power Skills: Emotional Intelligence

Certificate of Management

Certificate of Management

Conflict Management

Level One	Level Two	Level Three
On-Demand		
PM Skills: Conflict Management	Handling Workplace Conflict	Handling Difficult Conversations
Live Facilitator		
Power Skills: Resilience	Certificate of Management	Certificate of Management
Critical Thinking		
Level One	Level Two	Level Three
On-Demand		
Intro to Critical Thinking	PM Skills: Critical Thinking & Decision Making	
Live Facilitator		
Power Skills: Critical Thinking	Certificate of Management	Certificate of Management
Decision Making		
Level One	Level Two	Level Three
On-Demand		
Intro to Data Analysis	PM Skills: Critical Thinking & Decision Making	Financial Planning and Control
Live Facilitator		
Power Skills: Critical Thinking	Certificate of Management	Data Analytics for Managers
Emotional Intelligence		
Level One	Level Two	Level Three
On-Demand		
Emotional Intelligence for Project Managers	Emotional Intelligence for Managers	
Live Facilitator		
Power Skills: Emotional Intelligence	Certificate of Management	The SLII® Experience (Situational Leadership)
Executive Presence		
Level One	Level Two	Level Three
On-Demand		
Personal Branding	Speak with Confidence	Effective Public Speaking
Live Facilitator		
		The Executive Edge
Financial Literacy		
Level One	Level Two	Level Three
On-Demand		
Intro to Finance	How to Read a Financial Statement	Financial Planning and Control

Resilience

Level One

Level Two

Level Three

Live Facilitator

Power Skills: Resilience

Power Skills: Emotional Intelligence

Inclusion

Level One

Level Two

Level Three

On-Demand

Aspects of an Inclusive Culture

Fostering an Inclusive Culture

Live Facilitator

Certificate of Management

The SLII® Experience (Situational Leadership)

Innovation

Level One

Level Two

Level Three

On-Demand

PM Skills: Analysis and Problem Solving

Creativity in Teams and Organizations

Innovation in Teams and Organizations

Integrity

Level One

Level Two

Level Three

On-Demand

Defining Business Ethics

Ethical Decision Making

HR Fundamentals for Managers

Job Knowledge / Technical Skills

Level One

Level Two

Level Three

On-Demand

The First 30 Days

Banking Today

Member Service

Level One

Level Two

Level Three

On-Demand

Quality Service

How Can I Help You? Best Practices

A Manager's Guide to Superior Customer Service

Live Facilitator

Power Skills: Resilience

Power Skills: Emotional Intelligence

Negotiation

Level One

Level Two

Level Three

On-Demand

Intro to Negotiations

Negotiations: Resolving Disputes

Negotiations: Making Business Deals

Live Facilitator

Power Skills: Emotional Intelligence

Certificate of Management

Passion

Level One

Level Two

Level Three

On-Demand

Banking Today

Quality Service

Frontline Manager: Teams and Groups

Live Facilitator

Power Skills: Resilience

Power Skills: Emotional Intelligence

The Working Genius

Productivity

Level One

Level Two

Level Three

On-Demand

Time Management

Frontline Manager: Time Management

Live Facilitator

Certificate of Project Management

Project Management

Level One

Level Two

Level Three

On-Demand

Project Management Foundations

PM Skills: Planning and Project Design

Effectively Managing Project Stakeholders

Microsoft Project Basics

Microsoft Project Intermediate

Live Facilitator

Certificate of Project Management

CAPM Certification Course

PMP Certification Course

Relationship Management

Level One

Level Two

Level Three

On-Demand

Communicating Collaboratively

Frontline Manager: Leadership Styles

Frontline Manager Simulation

Live Facilitator

Power Skills: Emotional Intelligence

Certificate of Management

The SLII® Experience (Situational Leadership)

Risk Assessment and Management

Level One

Level Two

Level Three

On-Demand

PM Skills: Embracing Risk and Uncertainty

PM Skills: Analysis and Problem Solving

Live Facilitator

Power Skills: Critical Thinking

Certificate of Management

Data Analytics for Managers

Servant Leadership

Level One

Level Two

Level Three

On-Demand

Leaders and Work-Life Balance

Intro to Leadership

Leading Teams

Live Facilitator

Power Skills: Emotional Intelligence

The SLII® Experience (Situational Leadership)

Leader of Leaders

Solutions-Oriented

Level One

Level Two

Level Three

On-Demand

PM Skills: Analysis and Problem Solving

PM Skills: Critical Thinking and Decision Making

Handling Workplace Conflict

Live Facilitator

Power Skills: Adaptive Thinking

Power Skills: Critical Thinking

The SLII® Experience (Situational Leadership)

Strategic

Level One

Level Two

Level Three

On-Demand

Managing in a Modern Organization

HR Skills: SMART Goals for Performance Evals

Leading Teams

Live Facilitator

The SLII® Experience (Situational Leadership)

Leader of Leaders

The Executive Edge

Team Development

Level One

Level Two

Level Three

On-Demand

How to Coach

Handling Difficult Conversations

Leading Teams

Live Facilitator

Power Skills: Emotional Intelligence

Certificate of Management

Leader of Leaders

Time Management

Level One

Level Two

Level Three

On-Demand

Time Management

HR Skills: SMART Goals for Performance Evals

PM Skills: Planning and Project Design

Live Facilitator

Certificate of Management

Certificate of Project Management