



Manage projects better.

# Certificate of Project Management

**Improve performance. Provide leadership. Deliver projects on-time and on-budget.**

Become a valued project manager in any industry, whatever your title may be with the Certificate of Project Management. This 3-day program develops a thorough understanding and practical application of the tools every project manager needs to ensure successful project planning from start to finish. The program begins with project management fundamentals. Then we focus on team development, resource management, risk, communications, and using Agile techniques to bring your project to successful completion.

This program incorporates exercises to demonstrate real-world application and the role of decision-making in the project management process. The project management concepts and terms taught in this program are based on PMI's PMBOK® Guide.

## **After completing this program, participants will be able to:**

- Explore the four major phases of a project
- Identify six key parts to a project goal
- Create the charter, statement of work, and a project planning worksheet
- Conduct a pre-assignment review, assign project work, negotiate for people, and prepare for team problems
- Utilize the team development model: Forming, Storming, Norming, Performing, and Adjourning
- Identify the 'who, when, why, what, and how' of your communications with various project members throughout the whole project
- Manage difficult conversations and handle escalating situations

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## **To learn more, visit or call:**

[davenport.edu/ipex/project-management](https://davenport.edu/ipex/project-management)

(616) 233-2589

## Certificate of Project Management Topics

Defining Projects and Project Management  
Role of the Project Manager  
The Benefits of Projects  
A Project's Life Cycle  
Preparing Your Project  
Laying Out the Project  
Work Breakdown Structure  
Scheduling Techniques  
Budgeting Tips and Tricks  
Assessing Project Risks  
Preparing the Final Plan and Making it Fit  
The Execution Phase  
Controlling Changes  
Closing out a Project

Choosing the Project Team  
Building a Winning Team  
Managing Team Meetings  
Rewarding Your Team  
Developing a Communications Plan  
The Agile Manifesto  
Frequency or Uncertainty  
Selecting a Project Life Cycle in Agile  
The Agile Mindset  
Agile Roles  
Agile Patterns  
Reports on Agile Performance

### Who Should Attend

- New and experienced project managers and/or project coordinators
- Professionals needing hands-on skills for managing and overseeing projects and team members

### PMI® Approved

Successful completion of this program results in 21 PDUs from the Project Management Institute PMI®.

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### Cost

\$1,195



Davenport University's Institute for Professional Excellence is authorized by IACET to issue 2.1 CEUs for this program.